Michael S. Frankel

Doctoral Student, Management, Lundquist College of Business, University of Oregon Cell: 315-530-2862; mfranke3@uoregon.edu

EDUCATION

University of Oregon – Eugene, OR	2018-Present
 Ph.D. Student, Department of Management 	
Syracuse University – Syracuse, NY	2013-2014
 Master of Business Administration, Whitman School of Management 	
 Master of Public Administration, Maxwell School of Citizenship 	
 Certificate in Health Services Management & Policy 	
University of Maryland University College – Adelphi, MD	2009-2012
 Master of Science – Environmental Management 	
Brigham Young University – Provo, UT	1999-2005
 Bachelor of Science – Urban, Rural, & Environmental Planning 	

EXPERIENCE: UNITED STATES ARMY	2005 – Present

Chief Financial Officer / Health Services Comptroller

- CFO of the Army's Regional Health Command Pacific, a \$1.2B organization with healthcare, dental, and public health facilities in Washington, California, Alaska, Hawaii, Japan, and South Korea, with direct medical support provided to all allied Asian nations.
- Previous assignments include: 1) COO/CFO/Chief, HR at Keller Army Community Hospital in West Point, NY with a \$50M operating budget, providing support to the United States Military Academy and clinics in New Jersey, Pennsylvania, New York, and Massachusetts. 2) Deputy CFO, Landstuhl Regional Medical Center in Landstuhl Germany with a \$250M operating budget providing beneficiary care to DoD and NATO personnel in Germany, Belgium, and Italy, and serving as a reception point for personnel wounded in the Middle East or Africa.

Health Services Administrator

(2005-2010)

(2010 - 2018)

- Developmental positions of increased responsibility, from platoon leader in Iraq over 40 Soldiers in a combat brigade to company command in South Korea over 160 US and South Korean Soldiers in a Combat Support Hospital.
- Experienced in leading people and managing healthcare operations across varied cultures in demanding environments during both peace and wartime settings.

PROFESSIONAL AFFILIATIONS/CERTIFICATIONS

• Fellow, American College of Healthcare Executives (FACHE)

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- Certified Healthcare Financial Professional (CHFP), Healthcare Financial Management Association
- Certified Defense Financial Manager Acquisition (CDFM-A), American Society of Military Comptrollers
- Defense Financial Management Certification, Level 2
- Army Certified Lean Six Sigma Black Belt & Master Black Belt candidate

RESEARCH INTERESTS

- Human Resources/turnover
- Boundary Theory
- Decision Making
- Work-life Balance
- Social Identity
- Embeddedness
- Career systems
- Person-Environment Fit
- Change Management
- Process improvement in service industries