# Joshua T. Beck

Associate Professor

Judy and Hugh Oliphant Research Scholar

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## **EDUCATION**

# University of Washington, Foster School of Business, Seattle, WA

2009-2014

Ph.D., Marketing, June 2014

M.S., Business Administration, January 2012

## California State University, Fullerton, CA

2003-2007

**B.A.**, Business Administration and Psychology, University Honors, Cum Laude

#### RESEARCH

## **Article Publications:**

- Wang, Cindy (Xin), Hong Yuan, and Joshua T. Beck (2022), "Too Tired for a Good Deal: How Customer Fatigue Shapes the Performance of Pay-What-You-Want Pricing," *Journal of Business Research*, 85, (144), 987-996.
- Wang, Cindy (Xin), Joshua T. Beck, and Hong Yuan (2021), "The Effort-Control Tradeoff in Participative Pricing: How Easing Pricing Decisions Maximizes Pricing Performance," *Journal of Marketing*, 85, (5), 145-60.
- Dugan, Riley, Joshua J. Clarkson, and Joshua T. Beck (2021), "When Cause-Marketing Backfires: Differential Effects of One-for-One Promotions on Hedonic and Utilitarian Products," *Journal of Consumer Psychology*, 31 (3), 532-50.
- Bhagwat, Yashoda, Nooshin Warren, Joshua T. Beck, George F. Watson, IV (2020), "Corporate Sociopolitical Activism and Firm Value," *Journal of Marketing*, 84 (5), 1–21.
  - Winner of the 2020 AMA/Marketing Science Institute/H. Paul Root Award for significant contribution to marketing practice
  - o Finalist for the 2020 Shelby D. Hunt/Harold H. Maynard Award for the most significant contribution to marketing theory
  - o Media coverage: Los Angeles Times, Forbes, The Conversation
- Dagogo-Jack, Sokiente W., Joshua T. Beck, Alex Kaju (2020), "The Effect of Duration Metrics on Consumer Satisfaction," *Psychology & Marketing*, 37 (3), 441–56.

- Beck, Joshua T., Ryan Rahinel, and Alexander Bleier (2020), "Company Worth Keeping: Personal Control and Preferences for Brand Leaders," *Journal of Consumer Research*, 46 (5), 871–86.
- Mazodier, Marc, Conor M. Henderson, and Joshua T. Beck (2018), "The Long Reach of Sponsorship: How Fan Isolation and Identification Strength Jointly Shape Sponsorship Performance," *Journal of Marketing*, 82 (6), 28–48; *equal authorship with authors listed in reverse alphabetical order*.
  - o Published as an MSI working paper (17-123)
  - Winner of the "Paper of the Year" award by the American Marketing Association's (AMA) Sport & Sponsorship-Linked Marketing Special Interest Group (SportSIG)
- Reich, Brandon J., Joshua T. Beck, and John Price (2018), "Food as Ideology: Measurement and Validation of Locavorism," *Journal of Consumer Research*, 45 (4), 849–68.
  - Media Coverage: The Conversation, Salon.com, LA Times, Chicago Tribune, Seattle Post-Intelligencer, San Francisco Chronical/SF Gate, EcoWatch, Business Insider
- Beck, Joshua T., Kelly J. Chapman, and Robert W. Palmatier (2015), "Understanding Relationship Marketing and Loyalty Program Effectiveness in Global Markets," *Journal of International Marketing*, 23 (3), 1–21.
- Watson, George F., Joshua T. Beck, Conor M. Henderson, and Robert W. Palmatier (2015),
   "Building, Measuring, and Profiting from Customer Loyalty," *Journal of the Academy of Marketing Science*, 43 (6), 790–825.
  - Published as an MSI working paper (13-120).
- Samaha, Stephen A., Joshua T. Beck, and Robert W. Palmatier (2014), "The Role of Culture in International Relationship Marketing," *Journal of Marketing*, 78 (5), 78–98.
  - o Published as an MSI working paper (13-117)
  - Winner of the 2021 AMA Global Marketing SIG Excellence in Global Marketing Research Award
- Henderson, Conor M., Joshua T. Beck, and Robert W. Palmatier (2011), "Review of the Theoretical Underpinnings of Loyalty Programs," *Journal of Consumer Psychology*, 21 (3), 25–76.

# **Book Chapters:**

- Clarkson, Joshua J., Joshua T. Beck, Ashley S. Otto, and Riley G. Dugan (2019), "Methods of Public Influence," in Frank R. Kardes, Paul M. Herr, and Norbert Schwarz (Eds.), *Handbook of Research Methods in Consumer Psychology*, New York: Routledge, 192–207.
- Beck, Joshua T., and Robert W. Palmatier (2012), "Relationship Marketing," in *Handbook of Business-to-Business Marketing*, ed. Gary L. Lilien and Rajdeep Grewal, Northampton, MA: Edward Elgar, 293–310.

# **Select Working Projects:**

- Edelblum, Andrew, Joshua T. Beck, Sokiente W. Dagogo-Jack, and Lea Dunn, "'Focus on *Our* Cause!' How Brand Activism Helps and Hurts Activist Organizations," invited for fourth-round resubmission at *Journal of Consumer Research*
- Tran, Chi, Joshua T. Beck, Nooshin Warren, "Shifting Frames: How #MeToo Shaped Consumers' Movie-Going Decisions" invited for revision at *Journal of Marketing*
- Gish, Jeffrey, Lauren Lanahan, and Joshua T. Beck\*, "Non-deliberative Effects of Social Movements on Entrepreneurship: Social Venturing without Signals from Social Movement Organizations (SMOs)," invited for revision at *Journal of Management*.
  - o Best Submission Award Winner at 2019 SEE Conference.
  - o \*Equal authorship.
- Edelblum, Andrew, Joshua T. Beck, and Nooshin Warren, "When Rainbowashing Backfires," preparing for submission in fall 2022.
- Chi Tran and Joshua T. Beck, "How Commitment to Diversity Shapes Reshapes Cultural Preferences," preparing for submission in winter 2023.

### **Research Presentations:**

- "Shifting Frames: How #MeToo Shaped Consumers' Movie-Going Decisions," Boston University (invited talk; October 2022)
- "Shifting Frames: How #MeToo Shaped Consumers' Movie-Going Decisions," University of Kentucky's CEDAR conference (invited talk; October 2022)
- "Non-Deliberative Effects of Social Movements on Entrepreneurship: Social Venturing Without Signals from Social Movement Organizations (SMOs)," Annual Meeting of the Southern Management Association (October 2022) with Jeff Gish\* and Lauren Lanahan
- "The C.R.E.D.O. Model: Designing a Purpose-driven Brand," MSI's Accelerator Program (invited talk; September 2022)
- "Consumer-Brand Relationships and Activism," MSI's Young Scholar conference (invited talk; June 2022)
- "Shifting Frames: How #MeToo Shaped Consumers' Movie-Going Decisions," Theory+Practice in Marketing (May 2022) with Chi Tran\* and Nooshin Warren
- "Shifting Frames: How #MeToo Shaped Consumers' Movie-Going Decisions" invited talk at University of Georgia (April 2022)
- "Expanding Your Moral Universe? How Brand Activism Shapes Consumers' Moral Beliefs," Future of Brands Conference hosted by Journal of Consumer Research and Columbia University (December 2019), with Andrew Edelblum\*, Sokiente Dagogo-Jack, Lea Dunn

- "Living on the Edge? Political Extremeness and Normalizing Consumption," Association for Consumer Research Conference (October 2019), with Aaron Charlton\* and Joshua J. Clarkson
- "Economic Inequality and Niche Entrepreneurship: Evidence from the Brewery Industry," Academy of Management Conference (August 2019), with J. Jeffrey Gish\* and Lauren Lanahan
- "Economic Inequality and Niche Entrepreneurship: Evidence from the Brewery Industry," Sustainability, Ethics, and Entrepreneurship Conference (March 2019), with J. Jeffrey Gish\* and Lauren Lanahan; winner of best submission award
- "Brand Activism and Firm Value," American Marketing Association Winter Conference (February 2019), with Yashoda Bhagwat, Nooshin Warren\*, and George F. Watson IV
- "Money Where Their Mouth Is? How Self-Brand Connection Turns Token Brand Statements into Meaningful Brand Action" (student poster presentation), American Marketing Association Summer Conference (August 2018), with Andrew Edelblum\*, Sokiente Dagogo-Jack, Lea Dunn
- "Brand Activism and Firm Value," MIT Sloan / ISBM (August 2018), with Yashoda Bhagwat, Nooshin Warren\*, and George F. Watson IV
- "The Long Reach of Sponsorship: How Fan Isolation and Identification Jointly Shape Sponsorship Performance," invited talk at Florida State University (June 2018), with Marc Mazodier and Conor Henderson
- "Nomadic Consumption," invited talk at the 2018 IDEA Conference, Georgia Tech (June 2018)
- "Pricing-based Engagement: How Participative Pricing Shapes Attitude and Purchases," Academy of Marketing Science Conference (May 2018), with Cindy Wang\* and Hong Yuan; winner of Stanley C. Hollander Award for Best Retailing Paper
- "Money Where Their Mouth Is? How Self-Brand Connection Turns Token Brand Statements into Meaningful Brand Action," NW Research Symposium (May 2018), with Andrew Edelblum\*, Sokiente W. Dagogo-Jack, and Lea Dunn
- "Brand Activism and Firm Value," Theory + Practice in Marketing Conference (May 2018), with Yashoda Bhagwat, Nooshin Warren\*, and George F. Watson IV
- "Brand Leadership in the Inequality Era," invited talk at the 2018 Payne Research Symposium, University of Arizona (January 2018) with Colleen Harmeling, Yashoda Bhagwat, and Conor M. Henderson
- "When Variety Isn't Life's Spice: The Impact of Implicit Self-theories and Preference Forecasting on Anticipated Consumption Variety," Association for Consumer Research Conference (October 2017), with Joshua J. Clarkson and Mary C. Murphy
- "How Comparison Standards Influence Tradeoffs between Absolute and Relative Outcomes," Association for Consumer Research Conference (October 2017), with Sokiente W. Dagogo-Jack
- "The Role of Identification Needs in Shaping the Efficacy of the One-for-One Promotional Model," American Marketing Association Summer Conference (August 2017), with Riley Dugan\* and Joshua Clarkson

- "Marketing to Fans All Over the World: How Fan Identification and Social Context Jointly Shape Brand Sponsorship Effectiveness," American Marketing Association Summer Conference (August 2017), with Marc Mazodier and Conor Henderson\*
- "Soapbox Profits: How Brand Activism Impacts Abnormal Stock Returns," INFORMS Society for Marketing Science Conference (June 2017), with Yashoda Baghwat\*, Nooshin Warren, and George F. Watson
- "By the Grace of Brands: The Role of Brand Leadership in the Process of Restoring Control," Association for Consumer Research Conference (October 2016), with Alexander Bleier\* and Ryan Rahinel
- "Economic Inequality and Brand Performance," American Marketing Association Summer Conference (August 2016), with Colleen Harmeling, Yashoda Bhagwat\*, and Conor M. Henderson
- "Economic Inequality, Trust, and Brand Leadership," Theory + Practice in Marketing Conference (May 2016), with Colleen Harmeling\*, Yashoda Bhagwat, and Conor M. Henderson
- "Brands as Stewards: The Role of Brand Leadership in the Process of Restoring Control," European Marketing Academy (EMAC) Conference (May 2016), with Alex Bleier\* and Ryan Rahinel
- "Winning Me (Us) Back: How Self-Construal Shapes the Efficacy of Targeted Brand Apologies."

  American Marketing Association Winter Conference (February 2016), with Roseann V. Hassey\*
- "Norms as Standards vs. Self-Descriptions: How Dynamic Information Shifts Interpretation of Normative Messages," Association for Consumer Research North American Conference (October 2014), with Sokiente W. Dagogo-Jack\* and Nidhi Agrawal
- "Culture's Impact on Relationship Marketing in BRIC Countries," Special Session (chair) with Jag Sheth, Olga Tretyak, and Aurea Ribeiro, American Marketing Association Summer Conference (August 2012), with Stephen A. Samaha
- "Unpacking Loyalty: A Meta-analytic Review for B2B Relationships," Special session: Emerging Interorganizational Issues, American Marketing Association Summer Conference (August, 2012), with George F. Watson IV\*, Conor M. Henderson, and Robert W. Palmatier
- "Relationship Marketing," B2B Authors' Conference, Harvard University, hosted by Edward Elgar Publishing, Ltd. (August 2010) with Robert Palmatier
- "Leveraging Groups," American Marketing Association Summer Conference (August 2010) with Robert W. Palmatier and Conor M. Henderson

\*Joshua T. Beck presented unless otherwise indicated

#### ACCOLADES

- 2021 MSI Young Scholar
- 2021 AMA Global Marketing SIG Excellence in Global Marketing Research Award
- 2021 Thomas C. Stewart Distinguished Faculty Award
- 2020 AMA/Marketing Science Institute/H. Paul Root Award
- 2019 Goulet Research Award for Outstanding Scholarly Achievement
- 2019 Kageyama Research Award
- 2019 Best Reviewer Award, Journal of the Academy of Marketing Science

- 2019 Best Paper Award presented by the AMA Sports SIG
- 2019 Sustainability, Ethics, Entrepreneurship (SEE) Conference Best Submission Award
- 2018 Stanley C. Hollander Award for Best Retailing Paper (student coauthor)
- 2017 Kageyama Research Award
- 2016 Kageyama Research Award
- 2015 UO New Faculty Research Award
- 2015 UC Dean's Teaching Excellence Recognition
- 2014-15 UC International Faculty Study Abroad Program Development Grant
- 2014 UC Dean's Teaching Excellence Recognition
- 2013 Boeing Fellow
- 2013 Evert McCabe Endowed Fellow
- 2013 Michael G. Foster Strategy Fellowship recipient
- 2013 AMA-Sheth Doctoral Consortium Fellow
- 2012 MSI Alden G. Clayton Doctoral Dissertation Honoree
- 2012 ISBM Doctoral Dissertation Award Finalist
- 2012 Michael G. Foster Doctoral Student of the Year
- 2012 Michael G. Foster Strategy Fellowship recipient
- 2011 UW Dean's Achievement Award
- 2005-2007 Dean's Scholar, California State University, Fullerton, Mihaylo College

# TEACHING & PROFESSIONAL EXPERIENCE

Teaching Interests: Marketing research, marketing strategy, brand management

# Assistant/Associate Professor, University of Oregon

2015-2022

Marketing Research, Undergraduate and MBA

Marketing Management, Executive MBA

International Marketing, Undergraduate

Business Strategy Capstone, Undergraduate

Experimental and Quasi-experimental Research, Doctoral Seminar

## **Assistant Professor, University of Cincinnati**

2014-2015

Marketing Strategy, Undergraduate

# Teaching Assistant, University of Washington

2009-2014

Marketing Management & Marketing Strategy, Executive MBA

Advanced Marketing Strategy, Full-time MBA

*Industry Experience & Consulting*: Ipsos, Blackbaud, Google, Kroger, NBC, Nestle, Otsuka, Starbucks, Travelers, World Vision

### ACADEMIC SERVICE

### Service to the Field

- Editorial review boards: Journal of Marketing, Journal of Marketing Research, Journal of the Academy of Marketing Science, Journal of International Marketing
- Ad hoc reviewer: Journal of Consumer Research, Journal of Retailing, Business Ethics Quarterly, Marketing Letters, European Journal of Marketing, AMA academic conference proceedings

- Conferences:
  - o Northwest Research Symposium planning committee member (inaugural; 2017)
  - o AMA summer conference track chair (2017)
  - o AMA-Sheth Consortium planning committee member (2012)
- 2014 contributor to AMA's "Transitions" guide for doctoral students

# Department, College, and University Service:

- Theses and dissertations:
  - o Chi Tran, dissertation committee chair (2023)
  - o Jessica Canfield, dissertation committee member (2023)
  - o Andrew Edelblum, dissertation committee chair (2022)
  - o Kivalina Grove, dissertation committee member (2022)
  - o Benjamin Miller, undergraduate honors thesis primary advisor (2022)
  - o Carson Miller, undergraduate honors thesis primary advisor (2022)
  - o Nathan Warren, dissertation committee member (2021)
  - o Christopher Nelson, undergraduate honors thesis primary advisor (2020)
  - o Alycia Courey, undergraduate honors thesis primary advisor (2019)
  - o Kathryn Adkisson, undergraduate honors thesis reader (2019)
  - o Aaron Charlton, dissertation committee member (2019)
  - o Brandon Reich, dissertation committee member (2018)
  - o Netsanet Debebe, dissertation (outside member; 2018)
  - o Jessica L. D'Agostino, undergraduate honors thesis reader (2018)
  - o Simone Smith, undergraduate thesis reader (2017)

#### Additional:

- o UO Promotion and Tenure (P&T) committee member (2020-ongoing)
- o UO Out Leaders in Business inaugural faculty advisor (2022-ongoing)
- o UO Diversity Committee Chair (2019 to 2021)
- o UO LGBTQIA+ Faculty and Staff event co-coordinator (2016 to present)
- o UO Marketing Department hiring committee (2017)
- o UO IDEAL Task Force, contributing member (2017)
- o UO Marketing Department hiring committee (2016)
- o UW-Foster Executive Programs Strategic Development Committee (2012–2013)
- o UW Ph.D. Program Media Consultant (2011–2014)
- o UW Ph.D. Program Committee Student Representative (2010–2011)
- o UW Doctoral Business Student Association Officer (2010–2011)
- CSUF Small Business Institute Relationship Development Officer (2006–2007)

## HONORARY APPOINTMENTS & PROFESSIONAL ASSOCIATIONS

- Affiliated Researcher for Sales and Marketing Strategy Institute (2015–present)
- American Marketing Association
- Marketing Science Institute
- Association for Consumer Research
- American Association for the Advancement of Science